

Assessment Services

Client Rights – Two Pages

1. All clients will be treated with dignity and respect.
2. Our treatment of clients will be free from abuse, neglect, exploitation, restraining or seclusion, of any form, used as means of coercion, discipline, convenience, or retaliation.
3. Clients will be provided a treatment environment that is safe, sanitary and human living/treatment environment that provides privacy and provides dignity.
4. To receive treatment services free of discrimination based on the client's race, religion, ethnic origin, age, disability, or medical condition, and ability to pay for the services.
5. To privacy in treatment, including the right to not be fingerprinted, photographed, or recorded without the consent, except for photographing and administrative purposes, and video recordings used for security purposes that are maintained on a temporary basis.
6. To receive assistance from a family member, designated representative, or other individual in understanding, protecting, or exercising the client's rights.
7. To confidential, uncensored, private communication that includes letters, telephone calls, and personal visits with an attorney, physician, clergy, Dept. of SRS staff, or other individuals unless restriction of such communication is clinically indicated and is documented in the client record.
8. To practice individual religious believes including the opportunity for religious worship and fellowship as outlined in the program policy.
9. To be free from coercion in engaging in or refraining from individual religious or spiritual activity, practice, or belief.
10. To receive an individualized treatment plan that includes client participation in the development of the plan, periodic review, and revision of the client's written treatment plan.
11. To refuse treatment or withdraw consent to treatment unless such treatment is ordered by a court or is necessary to save the client's life or physical health.
12. To receive a referral to another program if the licensee is unable to provide a treatment service that the client requests or that is indicated in the client's assessment or treatment plan.
13. To have the client's information and records kept confidential and remain confidential upon release.

14. To be treated in the least restrictive environment consistent with the client's clinical condition and legal status.
15. To consent in writing, refuse to consent, or withdraw written consent to participate in research experimentation or a clinical trial that is not a professionally recognized treatment without affecting the services available to the client.
16. To exercise the licensee's grievance procedures.
17. To receive a response to a grievance in a timely and impartial manner.
18. To be free from retaliation for submitting a grievance to a licensee, the SRS or another entity.
19. To receive one's own information regarding medical and psychiatric conditions, prescribed medications including the risks, benefits, side effects, whether the medication compliance is a condition of treatment, and discharge plans for medications.
20. To obtain a copy of the client's clinical record at the client's own expense.
21. To be informed at the time of admission and before receiving treatment services, except for a treatment service provided to a client experiencing a crisis situation of the fees the client is required to pay and the refund policies and procedures.
22. To receive treatment recommendations and referrals if applicable when the client is to be discharged or transferred.